

# November

## 2005

# hot off the laser



**Veteran's Day Nov. 11**  
**Thanksgiving Nov. 24**



### Be Kind To Your Wife



Dear Tide Company,

I am writing to say what an excellent product you have! I've used it all through my married life, as my Mom always told me it was the best. Now that I am in my fifties, I find it even better!

In fact, about a month ago, I spilled some red wine on my new white blouse. My inconsiderate and uncaring husband started to berate me about how clumsy I was, and generally started becoming a pain in the neck. One thing led to another and somehow I ended up with a lot of his blood on my white blouse. I tried to get the stain out using a bargain detergent, but it just wouldn't come out. After a quick trip to the supermarket, I purchased a bottle of liquid Tide with bleach alternative, and to my surprise and satisfaction, all of the stains came out! In fact, the stains came out so well the detectives who came by yesterday told me that the DNA tests on my blouse were negative and then my attorney called and said that I would no longer be considered a suspect in the disappearance of my husband. What a relief! Going through menopause is bad enough without being a murder suspect!

I thank you, once again, for having such a great product. Well, gotta go. I have to write a letter to the Hefty bag people.

### NOTICE

**Laser Cartridge Plus will be closed  
 for the Thanksgiving Holiday  
 Thursday, November 24th  
 Friday, November 25th**



### Funny Church Bulletins

- \* The Fasting & Prayer Conference includes meals.
- \* The sermon this morning: "Jesus Walks on the Water." The sermon tonight: "Searching for Jesus."
- \* Ladies, don't forget the rummage sale. It's a chance to get rid of those things not worth keeping around the house. Don't forget your husbands.
- \* The peacemaking meeting scheduled for today has been canceled due to a conflict.
- \* Don't let worry kill you off - let the Church help.
- \* For those of you who have children and don't know it, we have a nursery down-stairs.
- \* Next Thursday there will be tryouts for the choir. They need all the help they can get.
- \* Irving Benson and Jessie Carter were married on October 24 in the church. So ends a friendship that began in their school days.
- \* The ladies of the Church have cast off clothing of every kind. They may be seen in the basement on Friday afternoon.

### **Save Money With Our Quality Compatible Cartridges**

- HP 1160/1320 Q5949A ----- \$54.95
- HP 1320 Q5949X ----- \$79.95
- HP 2500/2550 Black ----- \$54.95
- HP 2500/2550 Colors (ea) ----- \$69.95
- HP 4250/4350 Q5942X ----- \$134.95

(all prices with exchange of empty cartridge)

## **Laser Cartridge Plus**

**Save 50% or more on all your Printer, Copier & Fax Supplies!**

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## Help Desk Horror Stories - SOME PEOPLE DON'T DESERVE TECHNOLOGY



At 3:37 a.m. on a Sunday, I had just looked at the clock to determine my annoyance level, when I received a frantic phone call from a new user of a Macintosh Plus. She had gotten her entire family out of the house and was calling from her neighbor's. She had just received her first system error and interpreted the picture of the bomb on the screen as a warning that the computer was going to blow up.

**Tech Support:** "I need you to right-click on the Open Desktop."

**Customer:** "Ok."

**Tech Support:** "Did you get a pop-up menu?"

**Customer:** "No."

**Tech Support:** "Ok. Right click again. Do you see a pop-up menu?"

**Customer:** "No."

**Tech Support:** "Ok, sir. Can you tell me what you have done up until this point?"

**Customer:** "Sure, you told me to write 'click' and I wrote 'click'."

At this point I had to put the caller on hold to tell the rest of the tech support staff what had happened. I couldn't, however, stop from giggling when I got back to the call.)

**Tech Support:** "Ok, did you type 'click' with the keyboard?"

**Customer:** "I have done something dumb, right?"

One woman called Dell's toll-free line to ask how to install the batteries in her laptop. When told that the directions were on the first page of the manual the woman replied angrily, "I just paid \$2,000 for this damn thing, and I'm not going to read the book."

**Customer:** "I received the software update you sent, but I am still getting the same error message."

**Tech Support:** "Did you install the update?"

**Customer:** "No. Oh, am I supposed to install it to get it to work?"



**Customer:** "Uhh...I need help unpacking my new PC."

**Tech Support:** "What exactly is the problem?"

**Customer:** "I can't open the box."

**Tech Support:** "Well, I'd remove the tape holding the box closed and go from there."

**Customer:** "Uhhhh...ok, thanks..."



### And the best for last!!!!

**Customer:** "I got this problem. You people sent me this install disk, and now my A: drive won't work."

**Tech Support:** "Your A drive won't work?"

**Customer:** "That's what I said. You sent me a bad disk, it got stuck in my drive, now it won't work at all."

**Tech Support:** "Did it not install properly? What kind of error messages did you get?"

**Customer:** "I didn't get any error message. The disk got stuck in the drive and wouldn't come out. So I got these pliers and tried to get it out. That didn't work either."

**Tech Support:** "You did what sir?"

**Customer:** "I got these pliers, and tried to get the disk out, but it wouldn't budge. I just ended up cracking the plastic stuff a bit."

**Tech Support:** "I don't understand sir, did you push the eject button?"

**Customer:** "No, so then I got a stick of butter and melted it and used a turkey baster and put the butter in the drive, around the disk, and that got it loose. Then I used the pliers and it came out fine. I can't believe you would send me a disk that was broke and defective."

**Tech Support:** "Let me get this clear. You put melted butter in your A: drive and used pliers to pull the disk out?" At this point, I put the call on the speaker phone and motioned at the other techs to listen in.

**Tech Support:** "Just so I am absolutely clear on this, can you repeat what you just said?"

**Customer:** "I said I put butter in my A: drive to get your crappy disk out, then I had to use pliers to pull it out."

**Tech Support:** "Did you push that little button that was sticking out when the disk was in the drive, you know, the thing called the disk eject button?" Silence.

**Tech Support:** "Sir?"

**Customer:** "Yes."

**Tech Support:** "Sir, did you push the eject button?"

**Customer:** "No, but you people are going to fix my computer, or I am going to sue you for breaking my computer?"

**Tech Support:** "Let me get this straight. You are going to sue our company because you put the disk in the A: drive, didn't follow the instructions we sent you, didn't actually seek professional advice, didn't consult your user's manual on how to use your computer properly, instead proceeding to pour butter into the drive and physically rip the disk out?"

**Customer:** "Ummmm."

**Tech Support:** "Do you really think you stand a chance, since we do record every call and have it on tape?"

**Customer:** (now rather humbled) "But you're supposed to help!"

**Tech Support:** "I am sorry sir, but there is nothing we can do for you. Have a nice day."

